International practical scientific conference

INNOVATIVE APPROACHES TO CONFLICT TRANSFORMATION AND REFUGEE SUPPORT

PROGRAM

Chisinau, September 19–20, 2024

ORGANIZATIONAL COMMITTEE MEMBERS:

Alexander REDLICH, *University of Hamburg*

Julia LEVIN, *University of Hamburg*

Svetlana HARAZ, *Free International University of Moldova*

Svetlana HADZHYRADYEVA, *The State University of Intelligent Technologies and Communications, Ukraine*

PARTNERS:

- German Academic Exchange Service
- University of Hamburg
- Free International University of Moldova
- State University of Intelligent Technologies and Communications, Ukraine
- Taalim-Forum Public Foundation, Kyrgyzstan
- Tbilisi State University, Georgia
- KIX Europe, Middle East and North Africa, Asia and Pacific Hub

Languages of the conference: English, German, Russian

About the conference

The Innovative Approaches to Conflict Transformation and Refugee Assistance Conference, funded by the DAAD with funds from the Federal Foreign Office, involves partners from Germany, Georgia, Kyrgyzstan, Moldova, and Ukraine. It seeks to address the challenges posed by the rise of digital media as a significant socialization context for adolescents, focusing on issues such as cyberhate.

The conference brings together government officials, university scholars, civil society members, private sector representatives, and international donors to present and discuss critical research on conflict resolution and prevention in the digital space.

Key thematic priorities include understanding and preventing cyberbullying, strategies to reduce bullying in both physical and digital environments, enhancing cybersecurity, and combating misinformation to promote accurate and reliable communication. Participants will engage in interdisciplinary research and practice, sharing current findings and debates to foster innovative approaches to conflict transformation and refugee assistance.

Thursday, the 19th of September 2024
Media Library ULIM, 4th floor

PARTICIPANTS REGISTRATION
09:30 – 10:00

The welcome coffee break.
Reading room no. 3, Romano-Germanic Philology, 4th floor

OPENING SESSION - WELCOME SPEECH
10:00 – 10:30

Moderator: Valentina CIUMACENCO, *associate professor, PhD, Vice-rector for International Cooperation, Director CCI, Free International University of Moldova*

- **Maha DAMAJ**, *UNICEF Moldova Country Representative*
- **Ludmila PAVLOV**, *General Secretary of the Ministry of Education and Research, Republic of Moldova*
- **Ilian GALBEN**, *associate professor, PhD, Rector for International Cooperation, Director CCI, Free International University of Moldova*

KEYNOTE ADDRESS
10:30 – 11:00

Moderator: Svetlana RUSNAC, *associate professor, PhD, Dean of the Faculty of Social and Educational Sciences, Free International University of Moldova*

Keynote address **Alexander REDLICH**, *University of Hamburg Professor* *and* **Julia LEVIN**. *Navigating Digital Conflicts: Insights from Germany, Georgia, Kyrgyzstan, Moldova, and Ukraine*

SECTION 1 – NAVIGATING THE DIGITAL SPACE: CONFLICT-BASED STRATEGIES FOR SUPPORTING YOUNG REFUGEES
11:00 – 12:00

Moderator: Svetlana HARAZ, *university lecturer, Head of „Nicolae Sali" Department of Social Work, Free International University of Moldova*

- **Diana MIRON**, *Adolescent Development Officer, UNICEF Moldova, presentation of UNICEF programs to promote online safety among children and adolescents*
- **Daniela SIMBOTEANU**, *CNPAC President. 12plus.md: A Digital Platform Supporting Teenagers in Navigating Modern Challenges. Experience of the National Center for the Prevention of Child Abuse (CNPAC/NCCAP).*
- **Elena MADAN**, *Director of Terre des Hommes Moldova,* **Teodora REBEJA***, Terre des Hommes Moldova program manager. The bullying phenomenon, realities and good practices implemented in the Republic of Moldova.*

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FREE LUNCH
12:00 – 13:30

***SECTION 2* – YOUNG PEOPLE IN DIGITAL COMMUNICATION: CHALLENGES, RISKS AND OPPORTUNITIES**
13:30 – 14:30

   Moderator: Yulia ZHIGULINA-FAHL, *University of Hamburg*

- **Svitlana KHADZHYRADIEVA, Marianna TODOROVA**, T*he State University of Intelligent Technologies and Telecommunications, Ukraine. Psychoemotional basis of cyberhate among Ukrainian refugee adolescents.*
- **Daniel GRIȚCU** *and the student team, Faculty of Social Sciences and Education, ULIM, Scientific coordinator,* **IURCHEVICI Iulia**, *associate professor, PhD. The online information competence of adolescents in the issues of war refugees: The case of Ukraine (MediaMind Unity)".*
- **Viorica COJOCARU**, *Ph.D., Head of the Initial Training Department and Project Management, INEL. KIX country coordinator. The research of social phenomena and regional problems: academic contributions and innovative solutions.*

TOTALS FOR THE 1ST DAY OF THE CONFERENCE
14:30 – 15:00

FREE COFFEE BREAK
15:00 – 15:30

   Reading room no. 3, Romano-Germanic Philology, 4th floor
Join us for a relaxing coffee break and enjoy an informal exchange of ideas and conversations. We look forward to seeing you there! An opportunity for an informal exchange come and join us!

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Friday, the 20th of September 2024
Media Library ULIM, 4th floor

CLOSED SECTION - MASTERING CONFLICT RESOLUTION IN THE DIGITAL ERA: PRACTICAL INSIGHTS AND APPLICATIONS

10:00 - 11:30

Moderator: Yulia ZHIGULINA-FAHL, University of Hamburg

The workshop delves into the strategies and best practices for resolving conflicts in digital environments, offering actionable insights for practitioners. Attendees will gain a comprehensive understanding of the unique challenges and opportunities that digital media presents in conflict resolution scenarios.

COFFEE BREAK

11:30 - 12:30

Reading room no. 3, Romano-Germanic Philology, 4th floor

CLOSED SECTION - ADVANCED TECHNIQUES FOR DIGITAL CONFLICT MEDIATION

12:30 - 14:00

Moderator: Yulia ZHIGULINA-FAHL, University of Hamburg

Building on foundational principles, this session explores advanced mediation techniques tailored for digital interactions. Participants will engage in hands-on exercises designed to enhance their skills in navigating complex conflict situations within digital platforms.

CONCLUDING PART, AWARDING CERTIFICATES

14:00 - 15:30

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